



## **TECHNICAL SPECIFICATIONS**

### **EDB POSTGRES ENTERPRISE SPECIALIST SUPPORT SERVICE**



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## 1 PREMISE

As part of the development of innovative solutions, Sogei S.p.A. is considering the introduction of the Postgres solution as an alternative to the relational databases already present in the company; in this regard, it requested **no. 10 days of specialist support** to verify compliance with the various business areas.

### 1.1 DEFINITIONS

In the body of the document, the following terms are attributed to the meaning shown next to each of them:

- CONSIP: the company that, as the contracting station for this acquisition, entrusts the service covered by this Specifications;
- SOGEI: the Società Generale di Informatica S.p.A, customer and beneficiary of the service
- Technical specifications: this document which sets out the technical specifications to which the service must conform;
- Contract: the contract that will be entered into between Sogei and the Company, which sets out the legal rules to which the service must conform;
- Company: the company awarded the service.

## 2 OBJECT AND DURATION OF THE SERVICE

The Service required in this specification concerns **specialist support** for a maximum of **10 (ten) days** through the figure of **solution architect**.

The assistance service will be provided remotely on call, subject to agreement between Sogei and the supplier as needed.

The contractual duration is **5 months**, from 27 April 2020 to 30 October 2020, and in any case until the full fulfillment of all contractual obligations.

### 2.1 SPECIALIST SUPPORT SERVICE

The Company undertakes to provide the specialist support service, subject of this technical specification, upon request from Sogei.

Sogei will activate the service, by means of a specific communication to the Company by e-mail or by fax to the Company's references with a notice of 10 (ten) days with respect to the start date of the activity foreseen in the communication itself, which will contain the quantity in terms of person days and the end date of the activity.

Each activity and intervention requested and provided will be finalized by compiling monthly reports on special forms that will be delivered to Sogei during the execution of the services and subjected to



the approval of Sogei itself, which will verify the quantification as well as the correct execution of the services. These forms, signed between the parties, must be delivered together with the invoices.

### **3 SERVICE MANAGEMENT**

#### **3.1 SERVICE MANAGER**

The Company must communicate to Consip, by sending it with the documentation for the stipulation, the name of the Service Manager, as well as a telephone number and an e-mail address to which any communications can be sent.

It will be the responsibility of the Manager to take care of the administrative management of the contract and the activities related to billing and to verify compliance with all contractual obligations.

#### **3.2 COMMUNICATION METHOD**

The Company undertakes to communicate to Consip, together with the presentation of the documentation for the stipulation, a fax number, an e-mail address, a telephone number to which to contact, without any limit on the number of calls, for any communication relating to the service.

It is understood that, for the entire duration of the contract, the Company must guarantee the full functionality of the aforementioned means of communication by promptly informing Sogei of any changes.

The Company must release the required information referred to in paragraphs 3.1 and 3.2 by filling in the document called "Supplier data sheet".

### **4 COMPLIANCE VERIFICATION**

The conformity check will be carried out once the activation activities covered by the contract have been completed.

The conformity check will be performed directly by the Sogei Service Manager in contradictory with the Supplier.

The conformity verification is positively passed only if all the contractual services have been performed in a workmanlike manner and according to the technical and user documentation provided by the Company.

Only after the positive verification of conformity will the relative report be issued, the date of which, in case of a positive outcome, will be considered as the date of acceptance.

### **5 BILLING AND PAYMENT METHODS**

The Supplier may issue an invoice following the approval by the Principal of the "final activity",



containing the details of the professional services provided in the reference period, as well as the verification of positive compliance. The reference time period must be indicated on the invoice.

Payment will be made at the end of the delivery of the support days.

## **6 SAFETY REQUIREMENTS**

The company undertakes to put in place what is necessary to guarantee the execution of the activities in full compliance with the provisions of Legislative Decree 81/2008 "Consolidated text on safety at work", cooperating and coordinating, in particular, with the referents of the Customer, for the purposes of the obligations referred to in paragraph 2 of art. 26 of the aforementioned decree.

## **7 PROHIBITION OF SUBCONTRACTING**

The Company cannot entrust the Service, or part of its activities, subject of this Technical Specifications to other companies.